

December 2016

The Eugene Police Department received 16 commendations from the public in December, 2016. Below is a sample of those commendations.

A member of the public commended the Eugene Police Department after they witnessed officers giving care packages to the local people who are homeless. The person commented, "I just think that's a wonderful thing you guys are doing. I think the Eugene Police Department is a really great police department that shows compassion."

A community member commended an employee for the work the employee has done in their neighborhood. The person commented, "We really appreciate all you do to keep our neighborhood safe and clean. What you have done really helps."

An officer was commended by a member of the public for the way the officer treated the person during an incident they were involved in. The person commented, "Thank you for being so kind. I was not myself and appreciate the kindness you showed."

A person commended an officer for their cooperation while obtaining photo footage needed from the scene. The person commented that the officer did a "really great job providing an on-scene sound bite". The person further stated that the officer was "excellent, awesome!"

An officer was commended by a member of the public for the "extraordinary act of kindness and over the top professionalism" that was displayed when the officer was contacted by two senior women who were looking for a person who's flight was supposed to have landed and had arranged to meet them. The officer checked with the airline and found out the person was not on board. The officer then patiently helped them through phone calls and a little detective work to find the gentleman who was supposed to be on the flight but was instead flying in later. The person stated, "He was thoughtful, caring and genuinely interested in them. They asked for help and he gave it."

A person commended an officer on how they handled a recent incident involving a family member that was being disorderly. This created a very difficult situation for the person's family and they were very impressed with how "compassionately" the officer handled the situation. The person felt compelled to pass on their "heartfelt gratitude".

An officer was commended by a member of the public for their "understanding" during a recent call for service. The person commented, "I couldn't have imagined a more perfect, kind and understanding officer. (Officer's name) reacted to our situation so perfectly, that my daughter is, not only home safe and warm, she is seriously interested in doing some future ride-alongs... I can't express how extremely thankful I am that God sent the best fit and most perfect officer Sunday morning!"

A member of the public commended an officer for the compassion that was shown during a very difficult situation they had been experiencing that included the use of drugs and

committing crimes. The person commented, "I couldn't have asked for a better officer. I am having a rough time in my life using meth and stealing... (officer's name) talked with me and gave me the time of day to make me feel worthy as a person. I just want to thank him again for being there and giving me the courage to not want to throw my life away to drugs or prison."

November 2016

The Eugene Police Department received 30 commendations from the public in November. Below is a sample of those commendations.

A member of the public commended an officer for the "positive encounter" they recently had with the officer. The officer assisted the citizen when they had left their cell phone in a rental car prior to flying out of the Eugene Airport. With the officer's help, the person was able to retrieve their cell phone prior to their departure. The person commented, "My crisis clearly wasn't a law enforcement issue. (Officer's name) chose to act with the compassion and courtesy we all hope our officers display when someone from the community comes forward asking for help."

A member of the public commended department employees for their professionalism when they responded to the person's home for follow-up after a minor crime took place at their residence. The person commented, "Our experience with the above mentioned members, of your department, left us with the opinion that you are one lucky Chief. They are fine examples of the Eugene Police Department. Their professionalism, courtesy, thoughtfulness, and assistance was appreciated."

Department employees were commended by a member of the public for their assistance with an animal issue the person had been dealing with. The person commented, "I appreciate hearing your perspective and it was helpful to know. Thank you for your hard work."

Officers were commended by the staff of a local business for "Run, Hide and Fight Training" the officers provided to their staff. The staff commented "Thank you so much for providing our agency with the Run, Hide and Fight training. You took a terrifying subject and made it fun and informative... and now we have a plan; thank you!"

A member of the public commended officers for their "exemplary conduct" when they responded to the person's residence during a 'dispute' call for service. The person had been having difficulties with a tenant that required police assistance. The person commented that the officers "handled a very difficult situation with professionalism and compassion". The person further stated, "Never in my life have I witnessed peace negotiations conducted in a civil dispute that allowed all parties involved to resolve their differences in such an effective and timely manner."

An officer was commended by a member of the public for their assistance during a recent motor vehicle accident that the person was involved in. The person commented, "I was

treated with respect and kindness. I just wanted to give a shout out to the Eugene Police Department to say thank you."

Officers were commended by a member of the public for the "excellent job they did" in dealing with a disorderly subject that was close to breaking down one of the doors at a local hospital. The person commented, "They really did a fantastic job! They really came through for us."

An officer received a 'Thank You' letter for their efforts related to the 2016 Olympic Trials. The person commented, "Thank you so much for all your work to make the Olympic Trials a great success! We appreciated your expertise, commitment to delivering a great event, and your sense of humor!"

A member of the public commended an officer for helping to turn their life around. The person had entered drug court, which they successfully completed and invited the officer to attend the ceremony. The person expressed great appreciation for the officer at the ceremony.

Officers were commended by a member of the public for their efforts related to what could have been a very dangerous situation when a suspicious device was reported at a local courthouse. The person commented, "Thank you for being there and dealing with a device that could have been really bad."

October 2016

The Eugene Police Department received 34 commendations from the public in October. Below is a sample of those commendations.

A member of the public commended the Eugene Police Department for the "hard work" they do on a daily basis. The person commented, "I have such respect for all of your officers. Thank you for taking on these jobs. Thank you for making Eugene a safer place to live. Please know that I believe that the majority of people support the Eugene Police... Keep up the good work. You are appreciated."

Officers were commended by a member of the public for how they handled a situation where the officers were attacked by a dog in a local park. The person commented, "I wanted to say thank you for not killing it even though you could have." The person also commented on a situation where they needed police services in the past. The person stated, "I called Eugene Police thinking they wouldn't help and the officer was helpful and kind to me. Thank you for your professionalism."

A local judge commended officers for their assistance in the courtroom during a trial where the defendant was being "unruly throughout the case". The judge commented, "Having them there throughout the trial was very reassuring to me and my staff and I'm sure the jurors... I just wanted to let you know how much they were appreciated by me in the courtroom."

The Eugene Police Department was commended for the way they handled a recent incident that escalated into a large number of people who created a mob scene around officers. The person commented, "I watched the video and I have to say that I think all the police involved handled themselves remarkably well. The conduct is exactly what I want from the police in that difficult situation."

A member of the public commended officers for their assistance with removing a subject who was trespassing at the person's place of business. The person commented, "They were able to get him to move without having to arrest him after a period of speaking to him... That was a good job!"

Officers were commended by a member of the public for the way they handled a call for service after the person reported a prowler around their residence. The person commented, "They were both extremely professional, yet very approachable and friendly... You have two excellent officers representing the EPD and making your organization proud."

Officers were commended by the principal of a local school for their efforts in monitoring the traffic around their school. The person stated, "Thank you so much for enforcing the school zone speed limit! I'm sure it is helping reduce accidents!"

A member of the public commended calltakers for the compassion that was shown to the person when their dog went missing. The person commented, "It was just nice to have some empathy for us instead of just taking the information. They were great!" The citizen further commented that one of the calltakers "was just so sweet and understanding. She took her time... she was very helpful."

An officer was commended by a member of the public for the assistance they provided following a report for an unlawful use of their vehicle. The person commented, "He was the best officer I've ever dealt with. He was kind, proficient, did his job and took a situation that could have been really bad... squashed it and made it very workable for all parties concerned."

Officers were commended by a member of the public for their professionalism during a recent report of a break-in at the person's residence. The person commented, "I just wanted you three and the K-9 to know how much I appreciate all you do for this community. I felt safe and reassured things would be fine."

A member of the public commended officers through social media for their actions related to an incident that took place near the person's home recently. The person commented, "In light of recent events, a larger Thank You is due. The discretion shown by police responding to such a tense situation and the fact that there was no loss of life during this event should be commended... Again, your response and the way in which the situation was handled are appreciated, and I expect that it was a scary event for all the officers involved to have to respond to. I am pleased that no officers were hurt and that the arrests were made without loss of life. Thank you."

September 2016

The Eugene Police Department received 21 commendations from the public in September. The following are a sample of the commendations.

A member of the public commended officers for their efforts addressing the disruptive behavior from subjects around a local business in the Downtown area. The person had observed problems with the subjects being violent and extremely loud. The person commented, "I've noticed that the police have been sweeping through on a regular basis and it seems to have really cleaned things up a lot. I really appreciate that." The person further commented that one of the officers is "a keeper" and was "really nice" during their interaction.

The Eugene Police Department was commended by a member of the public for their efforts in cleaning up the Downtown area. The person commented, "We appreciate the police presence at (location). We have 87 residents that live at (location) and they can now walk around."

Officers were commended for their professionalism and restraint shown during an arrest at a local establishment. The person commented, "You were subjected to what was one of the most hate filled diatribes against officers I have witnessed. Thank you for the great example you provided for other officers and citizens alike as you performed your duties in the most difficult of circumstances."

A member of the public commended the Eugene Police Department and their increased presence in the Downtown area. The person felt this response has helped address the disruption of problems from travelers within the area and some of "the blatant behaviors" seeming to have been out of hand. The person commented, "I am really grateful to the officers presence and keep up the good work."

Officers were commended by a member of the public for their assistance in dealing with trespassers at a local business. The person had been dealing with the issue over an extended period of time prior to the officers' response to the location. The person commented, "I want to thank the police for coming out and taking care of it."

A member of the public commended an Animal Welfare Officer for their assistance related to an animal disturbance issue. The person commented, "(Officer's name) called me to review the complaint, followed through effectively and called me to update his findings... I appreciate your agency very much and the assistance for a minor problem. I am very impressed, and wouldn't hesitate to sing your praises!"

The chief of police from an outside agency submitted an appreciation letter to commend an officer for the assistance provided to their department in locating a suspect involved in a domestic assault case. The officer was able to locate and obtain a confession from the suspect.

The chief commented, "(Officer's name) should be commended for a very professional job that far exceeded any expectations. (Officer's name) went the "extra mile" to re-investigate and assemble a quality case for prosecution."

A member of the public commended officers for their assistance in dealing with a difficult patient at the hospital. The person is a local nurse that was assigned to the patient at the time of the incident. The person commented, "The officers were asked to hang out to make sure that the safety of the department was maintained. They were absolutely 100 percent patient and calm." The person further stated, "Both officers worked very hard to work with a difficult situation despite the length of time they were there. They maintained their integrity and focus."

An officer was commended by a member of the public for their assistance after the person placed a 'Missing Persons' report in an attempt to locate their spouse. The person commented, "He was fantastic, caring, thoughtful and intelligent. He handled the situation beautifully and helped me get my head together. This officer deserves praise. He did his job in a really wonderful way."

August 2016

The Eugene Police Department received 48 commendations from the public in August. Below are a sample of those commendations.

A member of the public commended an officer for their "professionalism" during a recent call where the person was seeking service from a local electric company after they had been refused service due to the business' hours of operation. When the officer arrived, the officer explained the law to the citizen and that they would need to contact the business at a later time. The person was very appreciative of how the interaction went with the officer.

Officers were commended by a member of the public for the courtesy and professionalism they displayed during a DUII arrest. The person commented, "I appreciate an officer that shows respect and wanted to say thank you and give respect back as I have encountered this behavior with every Eugene officer..."

A member of the public commended community service officers for their participation at a local neighborhood association event. The officers hosted a crime prevention booth to include publications, fliers, bicycle registration and a prize wheel activity for kids. The person commented, "Thank you all for helping us make the picnic a success!"

An officer was commended by a member of the public for their professionalism when dispatched to the person's residence recently. The person commented, "I really appreciate you being one of the good guys. Thank you very much for your good manners."

A member of the public commended an officer for their assistance with changing the tire on their vehicle when it became disabled on the I-105 on-ramp near Country Club Road. The

person stated that the officer even went back to headquarters to get a jack before changing the tire. The person commented, "This guy was awesome...You have a really good police officer on your team."

Officers were commended by a member of the public for their assistance when the person's son was experiencing a mental health episode at their residence. The person stated that the officers were "very good" and "didn't escalate" matters prior to Cahoots arriving to assist.

A person commended officers for their response on a 'Disorderly Subject' call for service when the person's spouse had become "combative and violent" due to a critical medical condition. The person commented, "Within seconds they assessed the situation. The male officer got down on his knees to speak to my husband and in a calm, quiet, reasonable and sensitive voice was able to bring circumstances under control. My respect and admiration for what these officers do on a daily basis has increased exponentially."

An officer was commended for their professionalism following a vehicle crash where a person had rear-ended a city vehicle. The person stated that during the officer's investigation of the accident, the officer was "very nice and respectful" to both parties involved. The person further commented, "The follow-up was great!"

A person from a local business submitted a note to show their appreciation of a detective's efforts in finding the suspects that burglarized their business recently. The person commented, "We really appreciate the good job that (detective's name) and the others did... Great Job!"

A 'Thank You' card was received by a local resident expressing their delight about the new Community Outreach Response Team (CORT) that was recently implemented. The person was very impressed by EPD's efforts of teaming up with personnel from Whitebird and Cahoots. The person commented, "I really appreciate your service to our community. Please continue forward thinking in your approach to policing..."

A member of the public commended officers for their assistance when the person was being harassed by two young men in the Downtown area. The person was very impressed with the way the officers handled the situation and the follow up discussion that addressed the actions of the two boys with them. The person commented, "They protected me..."

An officer was commended by a member of the public for their professionalism during a recent traffic stop. The person was stopped and cited by the officer for a seatbelt violation. The person is an Army Veteran who was seriously injured while serving in Iraq. The person told the officer about their medical condition and asked for permission to step out of their vehicle for the duration of the traffic stop. The person had assured the officer they were not a threat, but would physically suffer while sitting without movement while the stop was processed. The person stated that the officer considered the request and clearly evaluated the circumstances before allowing the person to exit the vehicle. The person was moved by the officer's willingness to listen and compassionate decision. The person also observed

bystanders heckling the officer as they processed the stop. The person was upset at the behavior of the people while being impressed by the officer's "focus and professionalism."

July 2016

The Eugene Police Department received 43 commendations from the public in July, 2016. Below is a sample of those commendations.

An officer was commended by a member of the public for the assistance they provided the person following a crash, that caused their immobilized. The person commented, "I am so grateful you changed my flat tire for me and comforted my granddaughter. I felt so supported. I appreciate your kindness and generosity. It was beyond the call of duty."

A person commended an officer for the service they received when the officer returned their dog to them. The person commented, "I'm so pleased to publicly thank (officer's name) of the Eugene Police Department for returning our dog to us and doing all she could to prevent our best friend from having to spend the night in the shelter. We're so over-the-top grateful for your service..."

An officer was commended by a member of the public for their efforts in solving a disturbance problem within the person's neighborhood. The person stated that the officer "did a full interview" and a "complete job". Ever since the person reported the disturbance, the person has not had any more disruptions and commented, "I can have blissful nights of sleep. This is a perfect example of once police get on the scene and there in much in command as he was, things get done."

A person commended officers for their response to their granddaughter's call when she was displaying behavior associated with severe stress. The person stated that when the officers arrived, they "understood immediately" what was taking place. The person further commented, "They were very professional and very understanding. We appreciate them."

An officer was commended by a person for their attention in removing an illegal camper at a local park. The person frequents the location and has observed instances where it has become an unsafe environment. The person commented, "I really appreciate it."

A member of the public submitted a Thank You card to the Eugene Police Department. The person commented, "Thank you for all you do to help and protect all the citizens in Eugene. I am very grateful and I realize you put your lives on the line for all of us every day!! I keep all of you in my prayers that you may all be safe every day!"

A a member of the public commended an officer for their professionalism when a call was initiated for suspicious conditions at the person's residence. The person stated that the officer was "very professional... very pleasant". The person further commented, "I appreciate how he handled it. He listened and followed up with checking the area out. He exemplifies what a police officer should do when you call them."

A community service officer was commended by a member of the public for their assistance and the quality of service that was provided in recovering the person's stolen vehicle. The person commented, "Thank you. You were fantastic." The person stated that the officer was "very courteous... very helpful".

A person commended an officer for their kindness in assisting three women that were having trouble in getting a heavy piece of equipment into the back of a pickup truck. The officer identified they were having trouble and "pleasantly and happily hopped out of his car" to assist. The person stated that the officer was "just the nicest guy". The person further commented "We're extremely supportive of the police department and extremely grateful for them putting their lives in danger to keep us safe."

June 2016

The Eugene Police Department received 35 commendations from the public in June, 2016. Below is a sample of those commendations.

A 'Thank You' card was received from a member of the public thanking the Eugene Police Department for everything they do for the community. The person wrote, "I appreciate every time you step up to help right a wrong or keep someone safe. You guys make a huge difference. I hope you know there are many of us who see how much you do and are deeply grateful."

A member of the public commended the effort of a community service officer following the retrieval of their stolen bike. The person's bike was stolen when their spouse had unintentionally left it outside against the garage. Thankfully, the person had registered the bicycle. They provided the following message, "Thank you to the officer who made it possible to have my bicycle back."

Officers were commended by a member of the public for their assistance in solving an 'Identity Theft' case in which they were the victim. The person was very impressed by the "excellence" they experienced during the case and was very thankful the suspect was caught. The person commented, "Stopping them quickly protected the public in a big way."

The staff at a local care facility commended officers for their assistance during a call for service when a man that was being discharged from the facility had made threats to harm staff if they were released. A staff member commented, "They did great! They were just extremely helpful and very appropriate... it was very successful without much issue." The staff member further commented, "It was a very good outcome."

Officers were commended by a member of the public for their assistance when the panic alarm was set off in the person's home. The person was impressed with "what a good job" the officers did in assisting, and was very appreciative. They wanted to ensure that the officers received the message.

A member of the public submitted a letter to commend the efforts of an officer following the location of their stolen vehicle. The person wrote, "He was very thorough in explaining the law and his opinions on where he might find it." The officer found the vehicle three hours later. The person further stated, "Please pass my thanks... We have made sure to tell all our friends how pleased we are with EPD's work."

An officer and a call-taker were commended by a member of the public for their efforts in having a vehicle removed that was blocking the person's driveway. The person commented, "She was very efficient and I want to pass on good thoughts of the manner in which she handled this disturbance and she got in touch with the policeman who is wonderful." The person further stated, "I am very appreciative with their concern and directness in handling it."

A member of the public submitted a commendation for an officer and the ALICE Training they were recently provided. The person commented, "I really do appreciate you being able to take the time out of your schedule for us as well as the "serious humor" you bring to the presentation. You really make it work. Thanks Again."

A local teacher within the community submitted a 'Thank You' card to an officer to express their appreciation for talking to their students. The teacher commented, "Thank you so much for talking to my seniors. They learned a lot! All the MIP questions in the morning class concerned me but telling them that offense stays with them for a while should keep them off the sauce at parties! Thank You!"

A high school student out of California was recently assigned to conduct a research project on a fallen officer. The student chose to conduct their research on fallen EPD Officer Chris Kilcullen. The student's research "saddened" them in learning the type of individual Officer Kilcullen was and the selflessness he showed in conducting his duties. The person commended the Eugene Police Department by commenting, "Thank you and your officers for all you do daily to make our country a safer place to live."

May 2016

The Eugene Police Department received 26 commendations from the public in May of 2016. Below is a sample of those commendations.

A member of the public submitted a 'Thank You' note commending detectives for their "compassion and respect" following assistance they provided to the family during a case. The person commented, "You listened to my concerns about my son's mental health - thank you for your help in keeping him alive in that process... I am so grateful for the integrity and care I felt from both of you on that day."

An officer was commended by a person who was in the area recently for the NCAA Golf Championships. On the day the person was leaving to return home, they returned their rental car and keys at the airport, and later realized that their cell phone was still in the now locked

car. The officer assured the person that the phone would be returned as soon as they were able to gain access to the vehicle. The person boarded the plane, and just prior to take off, the officer entered the plane and returned the phone. The person commented, "He was a genuinely nice person and took an interest in helping me... Eugene is now my 2nd favorite city. (Officer's name) was an incredible representative of the city, the police department, and himself."

A member of the public commended officers for patrolling the parking lot of a business located near their home. The person previously reported a few incidents that have happened in the area in the past, and commented, "I really appreciate them swinging through the parking lot from time to time...It helps me feel safer."

The staff from a downtown business thanked officers for their service. The 'Thank You' card that was given to the team stated, "We appreciate your public service and dedication to our community. We are thankful that you are here to serve and protect. We recognize that it comes with great risks to your safety. Thank you for the skill and expertise you bring to your patrol and the patience in responding to a variety of events that need your attention."

A member of the public commended officers through Social Media for giving their son a tour of the officers' Patrol Vehicle. The person commented, "Thank you again to these officers... you made my son's whole world! And he is still talking about it!"

An officer was commended by a member of the public for their actions related to the Animal Abuse case involving the dog, Earl. The person commented, "I just wanted to write you a quick note, and thank you for the compassion and efforts to help "Earl" the dog. Your actions are a credit to yourself, the police department and the community."

A member of the public commended an officer for their assistance in locating the person's son after they had been reported missing. The person was very grateful for the effort the officer provided due to the person being located in another state. The person commented, "She found my son. She was just wonderful. She was so kind."

A member of the public commended officers for their "compassion and concern" related to the Animal Abuse incident involving the dog, Earl. The person was very appreciative of the "sensitivity and awareness" that has been shown by the department related to the case and the well-being of Earl. The person commented, "I appreciate a story like that."

A member of the public commended a community service officer for a tour they gave to the children and faculty from a local preschool. The person commented, "The tour was very informative... Before the tour, thinking about going to the police station made me nervous, but after you gave us a tour, we (I) appreciate you more for all the police work you do and police officers in their uniforms now seem more approachable!"

Officers were commended by a member of the public for their professionalism and politeness during a recent "Menacing" incident. The person's property was searched as a possible hiding spot for the suspect. The person commented, "I was really... really pleased with the

standard of conduct, the intensity of follow through and follow-up of the potentially dangerous individual on my property." The person stated that the officers displayed "concern" and were "extremely polite" in their duties.

An officer was commended by a member of the public for their assistance in locating the person's stepson when she had reported him missing. The citizen commented, "Thank you so much for helping me find my stepson and I just wanted to thank you personally. I really... really appreciate it and God Bless You."

April 2016

The Eugene Police Department received 25 commendations from the public in April 2016. Below is a sample of those commendations.

A member of the public commended officers for their assistance in removing campers in the area of Washington-Jefferson Park. The person has been a resident of the area over the last 15 years and has seen a lot of drug activity and crime related to the activity. The person was very pleased to see action taken to remove the campers and the activity associated with it. The person commented, "It's really been a lot better..."

Officers were commended by a member of the public for their actions in regards to a mental health call to assist the person's brother. The person was "astounded" by the job the officers did related to the call. The person commented, "They just did such an excellent job. They were very calm and helpful."

A member of the public commended an officer for the gentle nature and compassion that was displayed while treating a transient (Welfare Check) at the Bi-Mart on River Road. The person commented, "I have seen many... many officer-transient interactions... this man had the most compassion that I have ever seen in any officer, ever!" The person further stated, "The use of his voice was very methodic in dealing with a person that was completely passed out. It never changed until that man was awake."

A neighboring County Sheriff submitted a letter of appreciation to the Eugene Police Department for their support in the aftermath of the UCC Shooting. The Sheriff commented, "As confusing and chaotic as an incident like this is, I have never witnessed a more unified level of cooperation, coordination, and organization as I have throughout this tragedy... As our community continues to reconcile from this tragic incident, it is comforting to know we have the strength and support of agencies like you that we can rely upon."

An officer received a letter of appreciation from a member of the public for the time they were able to spend with the officer during a mentorship program through Spencer Butte Middle School. The person commented, "You have taught me so much and I'm glad that I learned things that I didn't know...This will influence my future when I work my way up to an FBI agent..."

The Interim Police Chief from a neighboring police department submitted an appreciation letter to a department employee for the assistance they gave that chief's department in providing tips on dealing with media inquiries. The Interim Police Chief commented, "It is nice to know that the Eugene Police Department is receptive to information sharing with other local agencies. This information shall prove to be of benefit to not only myself, but to our Commander and Corporals."

An officer was commended by a member of the public for being helpful and reassuring during a Burglary incident. The person had their billfold stolen late one evening and the officer responded after receiving the call for service. The person commented that the officer "did a thorough job looking through my house to make sure nobody was hiding...He was just so reassuring." The person was very impressed by the "positive police contact" they experienced.

A member of the public commended an officer for their performance while conducting a follow-up report on a 'Missing Person'. The person has a family member with a mental disability and felt that the officer had a great understanding on how to deal with the situation. The person commented, "He was very compassionate, professional and very knowledgeable. His input was very sensitive and yet very valuable." The person felt that it was important to let the officer's chain of command know "how professional he represents the department".

A member of the public commended officers for their efforts in disbanding the homeless camps located near businesses in the southwest part of the city. The person had been experiencing a high amount of homeless camping as well as theft and destruction of property. The person commented, "We had been suffering from this issue for quite some time." With the assistance from officers, the person now feels as if the business owners have a better handle on the situation.

Officers were commended by a member of the public for the response and assistance that was provided to a local school. The officers responded to a student that was acting out in ways that were unsafe. The school staff was concerned for the student(s) and staff. The student would not comply with directives to leave the building or stop their behavior. The officers then spoke with the student and were able to affect the child's behavior in a way that ultimately led to the student returning to school to finish the day resulting in a more positive outcome. The person commented, "Although this incident may seem inconsequential in comparison to the majority of calls Eugene Police respond to, it was an unsafe situation that could have gone in a very different direction had they not assisted us."

March 2016

The Eugene Police Department received 27 commendations from the public in March 2016. Below is a sample of those commendations.

A member of the public commended an officer for their efforts to disband a homeless camp located near a wildlife area. The person stated that other neighbors within the neighborhood

were very appreciative of the action taken in regards to the camp. The person commented, "Thank you very much for what seemed like a fast job..."

An officer was commended by a member of the public for the professionalism that was shown during an incident where a subject was attempting to cause problems with the person as they were working to get their vehicle running. The person commented, "Thank you for being one of the good cops...You were very professional and managed to get things sorted out."

A Community Service Officer was commended by a member of the public for a safety presentation they provided at a local Meals on Wheels lunch site. The person commented, "We just want to thank you for reminding us on how to keep safety in our daily chores. Lots of talk about you and how they all appreciated your talk."

A member of the public commended the recent actions of officers as it related to an incident the person was involved in. The citizen was impressed with their interaction with the officers. The person stated the officers were "really awesome" and "did their job completely". The citizen further commented, "It felt like they were there to help you."

Officers were commended by a member of the public for the jobs the officers do on a daily basis. The person commented, "Thank you once again for everything you do and for putting your life on the line every day..."

An officer from an outside agency submitted a commendation for the officers that supported the memorial service for an officer that was laid to rest. The officer commented, "As you know, the memorial service would not have been possible without the help of your agency. The donation from the Eugene Police Department is immeasurable."

A member of the public submitted a commendation for an officer for the support they provided with a recent Soap Box Derby event for the local youth. The person commented, "We appreciate you giving your time to support the kids!"

A member of the public commended a Community Service Officer for the assistance they provided to the person and their spouse as they were dividing up property. The person was very pleased and complimented the officer for "the fine job" they did and how they were able to ensure things stayed peaceful between the couple during a tense situation.

Officers were commended by an Army Installation K9 Unit for the training and knowledge they provided during a recent training presentation. The unit provided the officers a certificate that read, "Thank you for leading a comprehensive and informative K9 seminar. Your commitment to excellence and detailed approach to training have refined the (installation's name) capabilities ensuring our operational success."

A member of the public commended 9-1-1 Calltakers for their assistance during an active shooter call. With other calls coming in at the time of the incident, their assistance and quick response allowed officers to respond to the home for a welfare check. The situation ended

without anyone being injured and the suspect in custody. The person commented, "Great job by everyone."

An officer was commended by an outside agency detective for the assistance the officer provided to the detective on a case they had been working on. The detective commented, "I just wanted to take a minute and make sure you were aware of the assistance your guys are always willing to provide. This is not the first time...I really appreciate it."

A member of the public commended an officer for their assistance in removing the "potentially dangerous, criminal activity" that had been occurring close to their business. The person commented, "The response by the police was rapid. Within an hour of the call we made, the camp was gone. We were stunned! And by the next day the city workers were out clearing up all the garbage left behind. We can only assume the police made follow up calls to the City--that is impressive! Now several weeks later we notice so many more people walking, bicycling and driving that way. We are very grateful! Thank you."

February 2016

The Eugene Police Department received 26 commendations from the public in February, 2016. Below is a sample of those commendation.

A member of the public commended calltakers and the officers that assisted on multiple occasions with checking on the citizen's welfare and ensuring they were properly taken care of by medical professionals. The person commented, "Thank you to all the officers and dispatchers for being such a good team for Eugene and for being so helpful!"

Officers were commended by a member of the public for their "calm demeanor and an attitude of respect" that was displayed in dealing with a 'Disorderly Subject' call recently at a local store. The person commented, "Even though the individual in question became obviously agitated at one point, I never heard the officers raise their voices." The person further stated, "I was really impressed! The way these officers handled the situation is a credit to themselves, their training, and your police force."

A member of the public submitted a letter of commendation for the department's Animal Welfare Officers and the professionalism, courtesy and respect that was displayed during a ride-along that the person participated. The person commented, "More than ever, it is clear to me that your staff provides an essential service to Eugene." The person further commented, "Protection, service, and care to animals and their human counterparts throughout the city was expertly provided."

Officers were commended by a member of the public for their assistance in recovering her stolen vehicle. The woman was very thankful for the work and effort the officers had put into the case, and stated, "The two officers I dealt with were really nice and did a really good job."

A member of the public commended an officer on the professionalism they displayed in dealing with a 'Disorderly Subject' at a local dental office where the person manages. The person stated that the officer showed great concern for the subject and the other patrons at the location. The person commented, "I just want his superiors to know how professional he was and how well he handled the situation...He was just awesome!"

An officer was commended by a member of the public for the way they handled a situation involving his father, who struggles with dementia. The person's father is in a memory care facility and was exhibiting assaultive behavior towards the other residents and staff. The officer arrived and was very professional, concerned and handled the person's father with great care. The person was pleased with how the officer assisted the medics with getting his father in the ambulance for transport to a hospital.

A person commended the Traffic Enforcement Unit for their assistance and cooperation to the United States Secret Service during a recent visit by Dr. Jill Biden. The person commented, "The motor unit performed flawlessly... their positive attitudes and flexibility were instrumental to the success of the visit. It is a pleasure to work with law enforcement officers of this caliber."

A member of the public commended the detectives and officers that arrested an assailant that had planned a home invasion against the citizen and her husband. The person commented, "We want to commend the involved officers for their support and care for our safety. Often, the special things that these officers do in the line of duty go unappreciated or unnoticed."

A member of the public commended the Eugene Police Department for their service to the community. The person commented, "Today I also take a few moments to make you aware that there are people out there like me, who pray over you every single day and care about the achievement of making it home safe and soundly each day."

Officers were commended by a member of the public for the assistance they provided in retrieving the person's stolen cell phone. The person commented, "In addition to saying a huge 'Thank You', I want to add that I appreciated the approach you took. You calmed a situation that could easily have escalated into something more, you knew exactly the right balance of pressure to put on this individual, and you resolved the issue thoughtfully with the least amount of negative impact to all parties involved."

A member of the public commended an EPD employee for their attendance at the person's "Thinking like a Social Scientist" class that they instruct. The person commented, "The conversation was exactly what I hoped it would be, giving the students some interesting and concrete things to think about in the use of quantitative data in a real-world context beyond academic research. Let me also say that as a citizen of Eugene I'm thrilled to have such an intelligent and well-spoken person working for us."

Officers were commended by a member of the public for their assistance provided to a family that was camping in their car near the Amazon Community Center. The person commented,

"It could not have worked out better from our perspective. This goes to credit the amazing work that EPD does every day that doesn't make the evening news. Well done!"

January 2016

The Eugene Police Department received 21 commendations from the public in January, 2016. Below is a sample of those commendations.

A member of the public submitted a commendation for an officer through social media for the assistance the officer provided recently with installing a car seat. The citizen commented, "(Officer's name) did a fantastic job assisting me with my child's car seat on my lunch break and even took a few minutes to talk about street crossing safety with my special education students and posed for a picture. I wanted to give him a shout out and big thank you!"

Officers were commended through social media for their assistance related to a Criminal Trespass incident. The person commented, "I would like to thank the officers; especially the two officers that quickly responded to do some patrols in my area after my call to you tonight. It's been a very busy night and the last thing I needed was to play hide and seek from a few people trying to get into our fence line... I super appreciate the extra patrols in the area tonight."

A member of the public submitted a commendation for the actions and professionalism of an EPD officer. The officer responded to a call for service that involved suspicious conditions at a vacant home next door to the person. The officer was able to detain one of the trespassers at the location, and later called the person to inform them of the outcome of the situation. The person commented, "I just wanted to say thank you. It was making me very nervous." The person was very appreciative for the officer's assistance and follow-up of the situation.

A person and their spouse submitted a 'Thank You' card to the Eugene Police Department Staff that read as follows, "Thank you so very much for everything you do for our community."

An officer was commended by a member of the public when they assisted the person in identifying a safety issue on their truck while traveling along I-5 near the Brownsville exit. The officer was on their way home from work when they identified the chain from the person's truck dragging on the road. They were able to assess the problem and the person stated that this "could have been a bad situation". They were very appreciative of the officer and commented, "He was very professional and very helpful."

A member of the public submitted a letter to commend officers for their "professional and productive community oriented policing efforts" in the downtown area. The person commented, "I have observed countless times how the relationships they have built with the members of the community, of all socioeconomic backgrounds, led to investigations being solved more efficiently or even prevented a situation from boiling over in the first place... I

have no doubt the downtown Eugene corridor is better today due to the efforts of these two law enforcement professionals."

An officer was commended by a member of the public for the "high level of professionalism and concern" that was shown by the officer while assisting the person on a 'Criminal Mischief' incident that took place at his fellowship. The officer took the initial report and the person stated, "Over the course of the next sixteen plus hours, (officer's name) processed both crime scenes, located and processed the suspect vehicle and successfully interviewed the suspect." The person further commented, "(Officer's name) was scheduled to go off-duty and had plans to travel to Bend, Oregon for his days off. Instead, (officer's name) pursued this investigation to its successful conclusion, disrupting his personal plans."

A member of the public submitted a letter of commendation for the officers that responded to a fire that took the person's home. Once responders arrived, the person stated that they experienced "amazing kindness and concern". The person also commented, "I am and will be forever grateful to them all for what they did for me, and especially (detective's name), for their compassion, help, and patience with me in the time of the fire and days to follow."

A person commended a Records Specialist when they observed their interaction at the front counter while dealing with a difficult subject. The person felt that the employee handled the situation with "grace and professionalism".

An officer was commended by a member of the public when they assisted the person with moving their disabled vehicle out of a busy intersection. The person commented, "I don't know what I would have done sitting there in the middle of traffic waiting for a tow truck to come and get me. Your timing could not have been better as it had just happened as you arrived. Sorry that you had to get such a workout by pushing the car, but again so thankful that you were there and took the time to stop, turn around and come back to help."